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Who We Are...

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Welcome

This year marks an exciting new chapter for Northland Pioneer College—and for you.

As the new President of NPC, I am honored to join this vibrant and growing community of learners, educators, and partners. Together, we are embracing bold beginnings and transformative change that reflect the hopes and ambitions of the students and communities we serve.

We are especially proud to launch additional bachelor's degree programs in the 2025–2026 academic year, opening new opportunities for students across our district. These include the Bachelor of Arts in Elementary Education and the Bachelor of Applied Management in Business, in addition to our established Bachelor of Applied Science in Early Childhood Education. These degrees represent our commitment to offering accessible, high-quality pathways that empower students to stay in their communities while preparing for in-demand careers in education and business.

In addition to these new academic milestones, NPC continues to grow and respond to regional needs with expanded workforce offerings. We've added

Automotive Technology at our Painted Desert Campus in Holbrook, enhancing career training in a critical industry sector. And in response to strong community feedback and employer demand, we've developed the Industrial Technology Trades program, which will prepare our students for in-demand careers in HVAC, Power and Alternative Energy, and Mechanical maintenance, which will be housed in our new Skills Center at the White Mountain Campus in Show Low. These expansions are rooted in close collaboration with local industry partners and are designed to prepare our students with hands-on skills and real-world readiness.

Northland Pioneer College remains dedicated to serving the unique and diverse communities of Navajo and Apache Counties. With nine dedicated locations, we continue to build an inclusive, supportive environment where students can feel connected—to their studies, to their classmates, and to the people who guide and support them throughout their journey.

At NPC, your success is our mission. We invite you to meet with an academic advisor to chart your path from your first semester through to graduation, to get involved in your classes and connect with faculty, and to make the most of the resources available to you—whether in person or through our Virtual Student Center. Every course, every connection, every challenge overcome is a step toward the future you envision.

Thank you for considering Northland Pioneer College. I look forward to seeing the spark of your success ignite here—and grow far beyond.

Warmly,

Dr. Von Lawson

President, Northland Pioneer College

Certified as true and correct in content and policy:

VON LAWSON

06/05/2025

School's Official Signature

Today's Date

Who We Are...

The College District

Established in 1972, Navajo County Community College District, or Northland Pioneer College (NPC), is a publicly tax-supported community college located in Navajo County, Arizona. The college's first students enrolled for the fall semester of 1974.

The Navajo County Community College District serves Navajo and Apache counties, an area of 21,158 square miles with a 2020 U.S. Census Bureau permanent population estimate of 172,738. The Navajo, Hopi, White Mountain Apache and Zuni Indian Reservations occupy more than 68.34 percent of the total land in the College service area and account for 58.45 percent of the area's estimated population.

Campuses are located within four of the largest Navajo County communities of Holbrook, Show Low, Snowflake/Taylor and Winslow. Centers are located in Hopi, Kayenta and Whiteriver. Through an intergovernmental agreement with Apache County, NPC also has centers in St. Johns and Springerville. Additional educational sites are established as educational needs and opportunities arise.

Accreditation

In order to have the right to award college degrees and certificates, institutions of higher education must be evaluated by a nationally recognized accrediting agency. The Higher Learning Commission (HLC) is charged with evaluating Northland Pioneer College. NPC is proud to report having passed the most recent (2020) evaluation with accreditation reaffirmed through 2030.

The HLC currently has revised its 10-year evaluation schedule to one that continuously monitors excellence of operational and educational standards. This new model ensures NPC students of an up-to-date, nationally recognized and accredited educational experience.

To view the criteria and standards set by the Higher Learning Commission, contact them at 230 South LaSalle St., Suite 7-500, Chicago, IL 60604, (800) 621-7440 or online at **www.hlcommission.org**/.

College Visitation

The public is always welcome to visit NPC campuses and centers. Visitors are asked to check-in at the campus or center office. Visitors will be held to the same standards of conduct as NPC students.

Normally the student lounges, campus/center offices, art galleries, academic advising offices, libraries, parking lots, and hallways are open to the public. Classrooms and faculty offices are reserved for registered students.

While classes are in session, visitors should be considerate of students and not bring small children into classroom, laboratory or library areas.

Soliciting is prohibited on all campuses and centers.

For your safety, please keep out of construction areas. In many instances, there will be public open houses when buildings are completed.

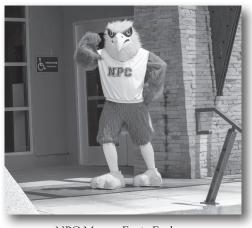
Members of the public are welcome to use the NPC libraries. *Those under age 15 require adult supervision. A wide selection of resources are available, including books, eBooks, digital Audiobooks, DVDs, newspapers, magazines, and more. Computer, printing, internet, and wifi access are available to the public (with a potential fee but there is no additional charge for students). (See also page 8).

For assistance, call your nearest NPC Library or Center. Find the corresponding phone numbers from our website (www.npc. edu/library). For a quick response, use the "Ask a Librarian" link on the library's website, or your cell phone to "Text a Librarian" at (928) 351-4204 during regular business hours. Users are encouraged to use the Subject Guides and our A-Z Database List with Open Access resources that are free to all users. We also have how-to videos, other library links, and government documents available from the website and connected resources. * Services for community members are limited and may be subject to a fee.

Mascot and Colors

In 1976, Northland Pioneer College students selected the golden eagle as the college's mascot, and gold, sky blue and red as the college colors. The red was later dropped. Royal blue and gold are now used as the college's official colors.

Ernie Eagle represents the college at community and college events and on social media websites. Be sure to join over 1,500 of Ernie's friends on Facebook. Ellie Eaglet is the spokeseagle for the Kids College program.



NPC Mascot Ernie Eagle

Our Mission

Northland Pioneer College provides educational excellence that is affordable and accessible for the enrichment of communities across northeastern Arizona.

Our Shared Vision

NPC continually responds to the needs of our communities by cultivating generations of learners. By 2030, NPC will transform lives by advancing student success and socio-economic well-being through a spirit of innovation, partnership, and creative problem-solving.

Our Shared Values

NPC will live our vision through the following Shared Values. At NPC, we value:

Integrity

By Integrity, we mean consistently taking responsibility for our actions and preserving the trust communities place in us. We demonstrate Integrity by:

- Setting achievable and measurable goals.
- Maintaining transparency in project planning, implementation and reporting while honoring the college's shared governance process.
- Being consistently truthful and fair in our internal and external interactions.

Inclusion

By Inclusion, we mean empowering all people – regardless of individual differences and/or historical under-representation – to have the right to be involved, engaged, respected, and appreciated as valuable members of our communities.

We demonstrate Inclusion by:

- Ensuring all individuals, regardless of race, color, religion, national origin, gender, or sexual orientation have opportunities to equitably engage with, participate in, and benefit from the NPC community.
- Recruiting individuals and partnering with organizations that reflect and represent the diverse backgrounds, perspectives, and interests of our area.
- Using diverse perspectives to make better-informed decisions.

Adaptability

By Adaptability, we mean a commitment to being agile in responding to the ever-changing needs of our diverse communities through collaboration, innovation, and informed risk-taking.

We demonstrate Adaptability by:

- Keeping an open mind to learn or develop new ways to respond to changes.
- Experimenting with different styles of working and adjusting as needed.
- Using valid and reliable data to make decisions with confidence and efficiency.

Civility

By Civility, we mean maintaining one's own beliefs and perspectives without demeaning the beliefs and perspectives of others.

We demonstrate Civility by:

- Using active listening and acknowledgment without judgment while interacting with others, even when there are deep-rooted and fierce disagreements.
- Seeking common ground as the starting point for dialogue about differences.
- Modeling, teaching, and promoting the practices of civility and expecting others to do the same.

Access

By Access, we mean striving to minimize barriers to lifelong learning.

We demonstrate Access by:

- Striving to keep costs low and connect students with available resources and financial support.
- Offering education, student services, information, and resources in multiple formats to optimize equitable opportunities across our communities.
- Implementing the principles of universal design to promote access to campus spaces, events, and activities.



Business and Community Services

Community and Corporate Learning

The Community and Corporate Learning Department (CCL) promotes occupational skills and encourages an awareness of social, cultural, intellectual and artistic endeavors — key missions for Northland Pioneer College. This is accomplished through four targeted areas: corporate education, noncredit classes, Kids College, and excursions.

Within corporate education, NPC can tap its own resources or bring in outside trainers to provide any training that might be needed. By coordinating these efforts, in many cases, the training can be offered at a lower cost. This department provides quality training and workforce development workshops that are customized to meet the needs of business and industry communities. NPC's CCL department guarantees satisfaction for training services. If the services NPC provides do not meet your requirements, our staff will redo them at no charge.

Training to meet state or federally required certifications is already offered by NPC in our service area; saving businesses the time and financial cost of sending employees to large metro areas. NPC has the educational resources to provide training in a variety of areas, such as computer software implementation, CPR certification, EMT refresher, leadership development, business training, as well as stress or time management skills.

The community services provide noncredit lifelong learning opportunities and support for community and cultural activities to the residents of NPC district communities. Classes and workshops are offered as noncredit opportunities in home crafts and technology, dance, health and wellness, computer applications, cooking specialties, sustainable living strategies and other areas. Classes are not semester bound and are added throughout the year to cover a variety of topics and workshops. Local newspaper advertising, Emails, mailings, and social media posts notify communities of all courses scheduled. You can also view a current list of personal interest classes by visiting www.npc.edu/noncredit-classes.

Suggestions for future course offerings or topics are welcomed. If you are interested in teaching with us, please contact the community and corporate learning specialists.

NPC offers a Kids College to provide young people, ages 6-14, with fun, secure, and structured enrichment programs. These exciting learning opportunities are designed to allow children to explore areas of interest, develop academic skills, and make and develop new friendships while introducing them to college

programs available at NPC. Classes include a variety of topics including theater arts, STEM, cosmetology, baking, art, computer programing and more. Scholarships may be available to offset the cost of Kids College courses. This program runs June 1 – July 31.



Visit **www.npc.edu/kids-college** for registration, course listings, and more information.

For adults, 21 and over, check out our new Learning Adventure Excursions program, providing a hands-on continuing education experience. You'll explore, experience and relax as NPC transports you to different locations in Northern Arizona to learn about local art, history, culture and scenic sights. Excursions are offered May through October and have included locations such as Rock Art Ranch, Starry Night at the Petrified Forest, and Petroglyph Park in Holbrook. Seating is limited, so sign up early for these memorable experiences.

Visit **www.npc.edu/learning-adventure-excursions** for a current schedule and more information.

To request to be on the contact list of course offerings, please contact the community and corporate learning specialists, (800) 266-7845, ext. 6244, or email *ccl@npc.edu*.

Talon Gallery

The Talon Gallery, located in the Aspen Center at the Show Low – White Mountain Campus exhibits work by students, regional and nationally-recognized artists. When classes are in session, the gallery is open to the public, Monday through Thursday, 7:30 a.m. to 7:30 p.m.; Fridays, 7:30 a.m. to 4 p.m. For information on current or upcoming exhibits visit **www.npc.edu/TalonGallery**.

NPC's permanent art collection and other exhibits are displayed in the lobby of the Performing Arts Center on the Snowflake/ Taylor – Silver Creek Campus, and other campus or center public areas.



Small Business Development Center

The Small Business Development Center (SBDC) is hosted by Northland Pioneer College and was established in 1989 by the Small Business Administration to help increase the number of successful small businesses in Northeastern Arizona. The SBDC joins 10 Service Centers in Arizona providing access to professional business counselors, analysts, and technology specialists all dedicated to helping you succeed.

The SBDC at NPC partners with the Small Business Administration (SBA) and the Arizona Commerce Authority to serve Navajo and Apache counties. Our SBDC business advisors work with determined clients who want to start, grow or sustain a successful business by providing quality educational programs, access to resources and one-on-one counseling throughout the region.

The SBDC offers confidential, no-cost advising services to small business owners. Counseling is offered in various locations throughout the region, usually in facilities operated by Northland Pioneer College or other participating agencies, or remotely via computer and internet. The no-cost counseling is offered in Winslow, Holbrook, Snowflake/Taylor, Show Low, Pinetop-Lakeside, St. Johns, Springerville/Eagar, Heber Overgaard and on the Navajo, Hopi, and Apache reservations.

The SBDC hosts and co-sponsors seminars and noncredit workshops for small businesses, covering topics such as starting a new business, writing a business plan, financing, accounting and bookkeeping, marketing, management, and doing business with the government workshops on topics like exporting, clean technology, HUBZone, women-owned businesses, SBA loan programs, and Veteran's services.



The Small Business Development Center's services are normally accessed first by registering at **www.npc.edu/sbdc** (click on "SIGN UP TODAY TO REQUEST ASSISTANCE") or call the SBDC main office in Show Low at (928) 532-6170.

The SBDC updates the media regularly with press releases and articles concerning small business topics and events. Referrals from banking institutions, cities, chambers of commerce, economic development organizations, SBA, and other clients are often seeking the best sources for new clients for the counseling program.

The Small Business Development Centers are partially funded by the Small Business Administration. The support given by the U.S. SBA through such funding does not constitute an express or implied endorsement of any of the co-sponsor(s) opinions, products, or services.

For more information or assistance, call the SBDC at (928) 532-6170 or email **sbdc@npc.edu**.

Public Access to NPC Computers & Internet Services

Non-students who wish to use Northland Pioneer College's computers or wireless internet access may purchase a \$2.50 single day-pass or a \$50 semester-long pass from the campus/center office. This fee helps offset the cost of media services for all community members and students. Please note that NPC students are also required to pay this fee in addition to tuition and specific course fees.

NPC students have priority over the use of any computers. Users must be 18 years or older and comply with all federal and state laws and with college policies governing conduct and the viewing of images in public areas.

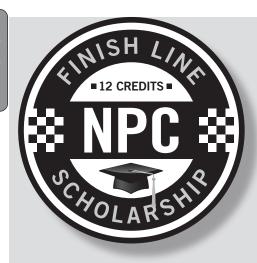


Helpful Telephone Numbers

Dial toll-free (800) 266-7845, at the prompt, enter the last four digits as the extension number. You can also call direct, using the local number. NPC's Area Code is (928). Online, find maps and office hours for NPC locations at **www.npc.edu/locations**; and college closures and other important dates at **www.npc.edu/calendar**.

Extension

Extension	Painted Desert Campus - Industrial Technology (off-site)
Holbrook– Painted Desert Campus	4801 Front Road, Joseph City, AZ 86032
2251 E. Navajo Blvd, Holbrook, AZ 86025	Silver Creek Campus - Jake Flake Emergency Services
Campus Office(local 524-7311)7311	Training Facility (off-site)
Jill Sartain, Campus Manager	
Andrew Farr, Academic Advisor	1840 W. Papermill Rd, Taylor, AZ 85939
Show Low– White Mountain Campus	St. Johns Industrial Technology/Maintenance (off-site)
-	32060 US Highway 191, St. Johns, AZ 85936
1001 W. Deuce of Clubs, Show Low, AZ 85901 Campus Office	St. Johns Cosmetology & Welding (off-site)
Jessica Kitchens, Lead Campus Manager	955 W13 West, Ste. B, St. Johns, AZ 85936
Donna Krieser, Academic Advisor/GED	WayPoint - Vernon
Jessi Jackson, Academic Advisor6717	36316 Highway US-60, Vernon, AZ 85940
Snowflake/Taylor–Silver Creek Campus	Office
1611 S. Main St., Snowflake, AZ 85937	WayPoint - White Mountain Lake
Campus Office(local 536-6211)6211	9125 Grant Road, White Mountain Lake, AZ 85912
Craig Channell, Campus Manager6206	
Muriel Metcalf, Academic Advisor6241	Extension
Winslow– Little Colorado Campus	Other Contacts
•	Apache County Programs Coordinator - Nicole Ulibarri7471
1400 E. Third St., Winslow, AZ 86047 Campus Office(local 289-6511)6511	NPC Online BookstoreGeneral Questions 7480
Ina Sommers, Campus Manager6511	Business OfficeGeneral Questions7480
Dawn Palen, Academic Advisor	Third-Party Billing Business Office 7480
	Student Billing
Hopi Center	Career ServicesBenjamin Sandoval289-6568
Highway 264, Milepost 397, Keams Canyon, AZ 86034	Community and Corporate Learning
Center Office(local 738-2265)7605	Early College Department
Janalda Nash, Interim Center Manager	
Tori Tessay, Center Technician/Advisor7604	Early College Advisors-
Kayenta Center	Tammy Black
P.O. Box 248, Kayenta, AZ 86033	Heidi "Summer" Rudolph
Center Office	Todd Wilcox
Diane Joe, Center Manager	
Calandra Walker, Center Technician/Advisor	Financial AidGeneral Questions 7318
Springerville/Eagar Center	GED® Testing - Holbrook and Show Low6127
940 E. Maricopa St., Springerville, AZ 85938	Human Resources Office
Center Office	Records and Registration
Tamara Osborne, Center Manager	General Questions
Academic Advisor7635	NPC Academic Transcripts7469
Ct Johns Contor	Graduation, Degrees,
St. Johns Center	Transfer Credit Evaluations Deena Gillespie 7365
65 South, 3rd West, St. Johns, AZ 85936	Recruiting
Center Office	Dawayne Bahe7481
Academic Advisor	Samuel McDowell
	Small Business Development
Whiteriver Center	Student Accommodation Services
720 S. Chief Ave., Whiteriver, AZ 85941	Student Government/Activities6241
Center Office	Support Center (NPC online course access/tech problems)7447
Ricardo Aguilar, Center Manager	Veteran Certifying Official



Earn the last credits of a degree Tuition FREE!

Associate and Bachelor Degree Students Funds are limited so apply today.

THIS IS A TUITION WAIVER

- This tuition only waiver is available to NPC students who have 12 or less credit hours remaining to complete their Associate Degree (2-year program) OR 6 or less credit hours remaining to complete their Bachelor Degree (4-year program). Total credit hours NOT to exceed 12 attempted credit hours for an Associates and 6 attempted credit hours for a Bachelor's.
- Students who have earned an Associate or Bachelor's Degree previously are not eligible to apply.
- Students who used the Associate finish line are eligible for the Bachelor finish line application if completing a Bachelor program.
- Certificate programs (CAS and CP) are not eligible for this tuition waiver.
- This tuition waiver is intended for students who DO NOT qualify for the Federal Pell Grant.
- Media fee, course fees and textbooks are not paid by this tuition waiver

HOW TO APPLY

- Student must <u>FIRST</u> meet with an NPC academic advisor to see if they qualify.
- Student must complete the NPC financial aid process including the FAFSA as well as the Finish Line Scholarship application. Application is available online at www.npc.edu/FinishLine.
- Student must have an up-to-date degree <u>AUDIT</u> attached to their Finish Line application. Degree audits are available through an NPC academic advisor.
- Recipients to be selected by the NPC award committee.

APPLICATION DEADLINE

Fall Semester: June 1st

Spring Semester: November 15th

