



NPC Care Team's List of Resources



Disclaimer: This list is provided for informational purposes only and may not be an exhaustive list of resources available. Neither the CARE Team nor Northland Pioneer College endorse any organization listed below or their views, nor does the inclusion of any organization on this list guarantee availability of services or accuracy of information provided by that organization.

ACADEMIC SUPPORT ALCOHOL & DRUG ABUSE DOMESTIC ABUSE & SEXUAL VIOLENCE FINANCIAL ASSISTANCE FOOD INSECURITY LGBTQ+ SUPPORT MENTAL HEALTH ISSUES PARENTING SUPPORT SENIOR SUPPORT VETERAN SUPPORT

ACADEMIC SUPPORT

Name: NPC Academic Advising
Website: <u>https://www.npc.edu/advising</u>
About: Advisers provide help with exploring career options, degree requirements, choosing courses, etc.
Contact: See website for local numbers

Name: NPC Office of Accessibility and Inclusion
Website: https://www.npc.edu/oai
About: Provides support services for NPC students with disabilities.
Contact: Catherine (Kate) Buckhorn, (928) 536-6246, catherine.Buckhorn@npc.edu

Name: NPC Tech Hubs Website: <u>https://www.npc.edu/tech-hub</u> About: Tech Hub aides provide help with Zoom, WebEx, Moodle, Microsoft Office, Google Suite, and library database research. Contact: Luann Crosby, Techhub@npc.edu

Name: Tutor.com Website: Check your course's Moodle page for a direct link About: Provides FREE one-on-one tutoring for many subjects through online chat. Contact: See above

ALCOHOL & DRUG ABUSE

Name: Alcoholics Anonymous
Website: <u>https://www.aa.org/</u>
About: Nonprofit organization which provides information and support for individuals struggling with alcoholism.
Contact: <u>https://aachats.org/</u> (for online chat and meetings)

Name: National Institute on Alcohol Abuse and Alcoholism Website: https://www.niaaa.nih.gov/

About: Government agency providing information about alcohol abuse and finding support. **Contact:** See website to find local resources

Name: Substance Abuse and Mental Health Services Administration Website: https://www.samhsa.gov/

About: Government agency providing information about and help finding resources for substance abuse and mental health, as well as a free 24/7 hotline.

Contact: 1-800-662-HELP (4357)

See <u>https://findtreatment.samhsa.gov/locator</u> to find local resources for substance use and behavioral health.

See <u>https://store.samhsa.gov/</u> for hundreds of (free) infographics and guides about various mental health and substance abuse issues.

Name: University of Arizona Center for Rural Health - substance use consumer guide Website: <u>https://crh.arizona.edu/</u>

About: Contains a list of local (Apache and Navajo County) peer support organizations, outpatient services, treatment services, and other programs for helping with substance use problems.

Contact: See Website for details

DOMESTIC ABUSE & SEXUAL VIOLENCE

Name: Alice's Place Website: <u>https://alicesplace.org/</u> About: Local shelter for victims & survivors of domestic violence in Winslow Contact: <u>https://alicesplace.org/contact/;</u> 928-289-3003 or 1-888-531-7233

Name: Ama Doo Alchini Bighan, Inc (ADABI)

Website: https://www.adabihealingshelter.org/

About: Local nonprofit organization providing help and services for victims & survivors of domestic violence, sexual assault, family violence and dating violence in Chinle, AZ. Contact: https://www.adabihealingshelter.org/contact; (928) 674-2111/2112

Name: Arizona Coalition to End Sexual & Domestic Violence

Website: <u>https://www.acesdv.org/</u>

About: Nonprofit organization providing information and help to victims & survivors of sexual or domestic violence

Contact: Info@acesdv.org, 1-800-782-6400 or 602-279-2900, Text 520-720-3383

Name: Arizona Department of Child Safety

Website: https://dcs.az.gov/

About: Provides information about keeping children safe, foster care and adoption, and child protective services

Contact: <u>https://dcs.az.gov/about/contact</u>, Arizona Child Abuse Hotline: 1-888-SOS-CHILD (1-888-767-2445)

Name: Centers for Disease Control and Prevention

Website: https://www.cdc.gov/violenceprevention/

About: Government agency providing information and help finding resources related to child abuse and neglect, elder abuse, intimate partner violence, sexual violence, suicide, and more. **Contact**: <u>https://www.cdc.gov/cdc-info/index.html</u>

Name: Childhelp, 24/7 National Child Abuse Hotline

Website: https://www.childhelp.org/

About: Provides information about preventing and finding help for child abuse Contact: 1-800-4A CHILD (1-800-422-4453 - call or text) Online chat: <u>https://www.childhelp.org/childhelp-hotline/</u>

Name: Coalition for Family Harmony

Website: https://thecoalition.org/

About: Nonprofit organization that provides information to victims and survivors of family violence and free, confidential, 24/7 hotline. Also provides services out of California. **Contact**: <u>admin@thecoalition.org</u>, 24/7 Hotline,1-800-300-2181

Name: National Domestic Violence Hotline

Website: https://www.thehotline.org/

About: Provides free, confidential, 24/7 information and emotional support for survivors of domestic violence Contact: 1-800-799-SAFE (7233) Teletypewriter: 1-800-787-3224

Name: National Sexual Assault Hotline / Rape, Abuse, and Incest National Network
Website: <u>https://www.rainn.org/</u>
About: Provides information and support for victims & survivors of sexual violence; also provides a free, confidential, 24/7 hotline that can help callers find free services
Contact: 1-800-656-HOPE (4673)
Online chat: https://hotline.rainn.org/online

Name: Planned Parenthood Website: <u>https://www.plannedparenthood.org/</u> About: Provides information and help with birth control, health exams, LGBT issues, pregnancy, sexually-transmitted infections Contact: 1-800-230-PLAN (7526); Text PPNOW to 774636 Online chat: https://www.plannedparenthood.org/online-tools/chat

Name: Strong Hearts Native Help

Website: http://strongheartshelpline.org/

About: 24/7 safe, confidential and anonymous domestic and sexual violence helpline for Native American and Alaskan Natives, offering culturally-appropriate support and advocacy. **Contact:** Call or text 1-844-7NATIVE (1-844-762-8483) **Online chat:** <u>https://www.thehotline.org/get-help/</u>

Name: Tohdenasshai Committee Against Family Abuse in Navajo, Apache, Coconino & San Juan (Utah) Counties.

About: Local Nonprofit organization providing shelter for victims & survivors of domestic violence/ sexual violence and occasionally the homeless in Navajo, Apache, Coconino & San Juan (Utah) Counties.

Contact: 24 Hr. Toll free Crisis Hotline: (24/7) 1-877-697-8591 or 928-697-3635

FINANCIAL ASSISTANCE

Name: Arizona Department of Economic Security
Website: <u>https://des.az.gov/</u>
About: Provides assistance with food, healthcare, utilities, homelessness, unemployment, childcare, and more
Contact: See website for online applications
1-877-600-2722 (for questions about unemployment)
1-855-432-7587 (for questions about nutrition, cash, or medical assistance)

Name: Arizona Department of Housing Website: <u>https://housing.az.gov/</u> About: Provides information about assistance available to homeowners and renters (including issues with mortgages, foreclosures, down payments, evictions) Contact: https://housing.az.gov/about/contact-us, 602-771-1000

Name: Arizona Food Bank Network

Website: <u>https://azfoodbanks.org/; https://azfoodbanks.org/get-food/</u> (to find local help) About: Provides a list of food banks and food assistance programs in Arizona Contact: <u>info@azfoodbanks.org</u>, 602-528-3434

Name: Arizona Health Zone

Website: <u>https://www.azhealthzone.org</u>

About: Helps families in low resourced communities in Arizona to be healthy and active. Also, provides a list of schools offering free meals to children and teens **Contact**: <u>https://www.azhealthzone.org/collaborators/contact-us/</u>

Name: Emergency Broadband Benefit Program Website: <u>https://getemergencybroadband.org/</u> About: Federal program that provides temporary discounts on monthly broadband bills for lowincome households Contact: <u>https://www.usac.org/about/contact-usac/</u>

Name: Flagstaff Family Food Center
Website: https://hotfood.org
About: Organization that provides food to individuals in need in Flagstaff, AZ, including food bank, mobile pantries, and home deliveries
Contact: Info@hotfood.org, (928) 526-2211

Name: Indian Health Service

Website: <u>https://www.ihs.gov/</u>

About: Government agency that provides information about healthcare and other services for American Indians and Alaska Natives

Contact: <u>https://www.ihs.gov/findhealthcare/</u> (to find local health services)

Name: K'é Infoshop Website: <u>https://keinfoshop.square.site/</u> About: Local charity serving the Navajo Nation from Window Rock Contact: <u>Keinfoshop@protonmail.com</u>, 505-552-2533

Name: Navajo & Hopi Families COVID-19 Relief Fund Website: <u>https://www.navajohopisolidarity.org/</u> About: Provides help to Diné and Hopi families affected by COVID-19 Contact: 1-833-956-1554 or 928-380-4955

Name: Northern Arizona Council of Governments Website: <u>https://nacog.org/</u> About: Regional organization for Northern Arizona which provides assistance with housing, rental payments, utilities, and other services Contact: <u>https://nacog.org/current-locations/</u>, (928) 774-1895

Name: NPC Financial Aid Office

Website: <u>https://www.npc.edu/financial-aid-scholarships</u> About: Provides information about grants, scholarships, FAFSA, etc. Contact: <u>Financialaid@npc.edu</u>, (928) 524-7318

Name: Office for Victims of Crime
Website: https://ovc.ojp.gov
About: Government agency that provides information about and financial compensation for victims of crime (including elder abuse, fraud, dating abuse, and more)
Contact: https://owc.oip.gov/help-for-victims/toll-free-and-online-hotlines for a list of hotlines related to various issues

Name: One Fair Wage Emergency Fund Website: <u>https://ofwemergencyfund.org/</u> About: Provides financial assistance to service workers impacted by COVID-19 Contact: <u>Info@onefairwage.org</u>

Name: United States Bartenders' Guild National Charity Foundation Website: <u>https://www.usbgfoundation.org/</u> About: Provides financial assistance to bartenders and related professions Contact: 855-655-8724

Name: White Mountain Catholic Charities
Website: <u>https://www.facebook.com/WhiteMountainCatholicCharities/</u>
About: Religious organization providing food and clothing to individuals in need in Pinetop, AZ
Contact: (928) 367-2244

Last Updated November 13, 2023

FOOD INSECURITY

Name: NPC Food Box Distribution

Website: <u>https://azfoodbanks.org/get-food/</u>

About: NPC has partnered with AZ Food Banks to distribute food boxes at our Holbrook and Winslow Campus. Winslow food boxes are distributed the second Wednesday of every month from 1pm-3pm. Holbrook food boxes are distributed the third Wednesday of every month from 1pm-3pm. Boxes are first come, first serve.

Contact: Toll Free: 1-800-266-7845

LGBTQ+ SUPPORT

Name: LGBT National Help Center
Website: <u>https://www.lgbthotline.org/</u>
About: Nonprofit organization that provides free, confidential support and information for LGBTQ+ individuals.
Contact: 1-888-843-4564 (all ages)
1-800-246-7743 (for ages 25 and under)
1-888-234-7243 (for ages 50 and older)
Online peer support chat: <u>https://www.lgbthotline.org/chat_</u>

Name: Southwest Center for HIV/AIDS

Website: https://www.swcenter.org/

About: Medical and support center in Phoenix specializing in providing care to LGBTQ+ individuals. Provides medical, counseling, and mental health services, community programs, free condom delivery in Arizona (through <u>https://www.nicepackage.org/</u>), and other services. **Contact**: <u>https://www.swcenter.org/contact-us</u>, 602-307-5330

Name: The Trevor Project

Website: https://www.thetrevorproject.org/

About: Nonprofit organization specializing in suicide prevention and crisis intervention for LGBTQ+ youth (under 25). Provides free, confidential, 24/7 information and support. Contact: 1-866-488-7386 Text START to 678-678 Online chat: <u>https://www.thetrevorproject.org/get-help-now/</u>

Name: Trans Lifeline
Website: <u>https://translifeline.org</u>
About: Nonprofit organization run by and for trans people. Provides information, peer support, and help to trans people in crisis.
Contact: 1-877-565-8860

MENTAL HEALTH ISSUES

Name: The Alliance for Eating Disorders Awareness Website: <u>https://www.allianceforeatingdisorders.com</u> About: Nonprofit organization that provides information about eating disorders and help finding treatment

Contact: info@allianceforeatingdisorders.com, 1-866-662-1235

Name: Apache Behavioral Health Services

Website: <u>https://www.wmabhs.org/</u>

About: Local organization that provides education, mental health, and family services at low or reduced costs to members of the White Mountain Apache Tribe and residents of Fort Apache Reservation. Clinics located in Whiteriver, Cibecue, and McNary. **Contact**: 24/7 (928) 338-4811

Name: Change Point Integrated Health

Website: https://www.mychangepoint.org/

About: Local organization that provides counseling, medical, housing, and other services. **Contact**: Crisis Stabilization Unit: (928) 587-3435

Holbrook Primary Care/Outpatient clinic: (928) 524-6126 Lakeside Inpatient Facility: (928) 368-4110 Show Low Outpatient Clinic: (928) 537-2951 Show Low Primary Care Clinic: (928) 532-5838 Snowflake Primary Care/Outpatient Clinic: (928) 536-6869 Winslow Outpatient Clinic: (928) 289-4658

Name: Child Mind Institute Website: <u>https://childmind.org/</u>

About: Nonprofit organization which provides information about children's mental health and development, as well as guides for parents Contact: 212-308-3118

Name: Church of Jesus Christ of Latter-Day Saints - Family Services
Website: https://providentliving.churchofjesuschrist.org/lds-family-services
About: Religious organization that provides counseling, support groups, and family services for Church members.
Contact: (928) 536-4117

Name: Crisis Text Line Website: <u>https://www.crisistextline.org/</u> About: Nonprofit organization that prov

About: Nonprofit organization that provides free, confidential, 24/7 emotional support via text chat with trained crisis counselors. Counselors provide advice, support, and referrals if necessary.

Contact: Text HOME to 741741

Name: Disaster Distress Helpline

Website: https://www.samhsa.gov/find-help/disaster-distress-helpline

About: National, 24/7 hotline provided by SAMHSA to offer crisis counseling and information about finding help for individuals who have experienced a natural or human-caused disaster. Includes help for those who have been affected by the COVID pandemic. **Contact**: 1-800-985-5990 (call or text)

Name: Indian Health Service

Website: https://www.ihs.gov/

About: Government agency that provides information about health services (including mental health) for American Indians and Alaska Natives

To find local health services:: <u>https://www.ihs.gov/findhealthcare/</u> Contact: <u>https://www.ihs.gov/contactus/</u>

Name: The Jed Foundation

Website: <u>https://www.jedfoundation.org/</u>

About: Nonprofit organization which provides information about mental health in teens and young adults

Contact: See website for details

Name: Little Colorado Behavioral Health Centers
Website: <u>http://www.lcbhc.org/</u>
About: Local organization that provides counseling and substance abuse treatment in Springerville and St. Johns
Contact:
(928) 333-2683 (Springerville)
(928) 337-4301 (St. Johns)

Name: Mental Health America Website: https://www.mhanational.org/

About: Nonprofit organization which provides information about mental health issues as well as self-help advice and tools, such as screening tests for mental illness. **Contact:** See website for details

Name: National Alliance on Mental Illness

Website: https://www.nami.org/home

About: Nonprofit organization which provides information about mental illness and help finding support.

Contact: <u>https://www.nami.org/Contact-Us</u>, 1-800-950-NAMI (6264) Text HelpLine to 62640

Name: National Eating Disorders Association
Website: <u>https://www.nationaleatingdisorders.org/</u>
About: Nonprofit organization that provides information about eating disorders and help finding

About: Nonprofit organization that provides information about eating disorders and help finding treatment

Contact: info@nationaleatingdisorders.org, 212-575-6200

Last Updated November 13, 2023

Name: National Suicide Prevention Lifeline

Website: https://suicidepreventionlifeline.org/

About: Suicide prevention network that provides free, confidential, 24/7 emotional support for individuals who feel significant distress. (Callers do *not* need to be suicidal to receive help.) Contact: <u>https://988lifeline.org/contact-the-lifeline/</u>, Call: 988

Online chat: https://suicidepreventionlifeline.org/chat/

Explanation / what to expect: <u>https://screening.mhanational.org/content/what-happens-if-i-call-suicide-prevention-lifeline</u>

Name: North Country HealthCare

Website: <u>https://northcountryhealthcare.org/</u>

About: Local organization that provides health services (including mental health) across Northern Arizona

Contact: See https://northcountryhealthcare.org/find-a-location/ to find a local facility

Name: Northland Therapy Services Website: https://northlandtherapy.com/

About: Local organization that provides counseling, disability, and child developmental services in Show Low area.

Contact: (928) 532-1532

Name: NPC META Student Teletherapy

Website: https://www.npc.edu/meta-student-teletherapy

About: Online / teletherapy counseling service. Use the smartphone app META Student Wellness to search for providers, schedule appointments, and attend therapy sessions by chat, video, or voice call. NPC is covering the cost of sessions for a limited number of students (on first-come, first-served basis).

Contact: 833-844-META (6382)

Name: One Mind PsyberGuide

Website: https://onemindpsyberguide.org/

About: Nonprofit program which provides information about and reviews of apps for mental health.

Contact: info@psyberguide.org, 949-824-3850

Name: Psychology Today Directory

Website: https://www.psychologytoday.com/us/therapists

About: Directory that contains detailed listings for local therapists, psychiatrists, support groups, and treatment centers. Includes information about type of therapy practiced, issues treated, provider background, prices and insurance acceptance, and more. **Contact:** See website for details

Name: Red Cross Virtual Family Assistance Center

Website: https://www.redcross.org/virtual-family-assistance-center.html

About: Service created by the Red Cross (a national nonprofit organization) to support families during the COVID pandemic. Includes toll-free numbers to call for help, information about physical and mental health services, psychological first aid online courses (free with registration code), and more.

Contact: 833-492-0094

Name: Solari Crisis Response Network

Website: https://crisis.solari-inc.org/

About: Nonprofit service based in Arizona which provides help with crisis situations and mental health or substance use problems, including free, confidential, 24/7 hotlines and dispatch services / help with transportation.

Contact:

1-844-534-HOPE (4673) (Arizona Statewide) 1-800-327-9254 (Arizona TTY) 602-347-1100 (24/7 warm line to talk with peer support specialist)

Name: Substance Abuse and Mental Health Services Administration Website: <u>https://www.samhsa.gov/</u>

About: Government agency that provides information about / help finding resources for substance abuse and mental health issues, as well as a free, 24/7 hotline. Contact: 1-800-662-HELP (4357) (for treatment referrals and information) To find local providers: <u>https://findtreatment.samhsa.gov/locator</u>

Name: Teen Lifeline Website: <u>https://teenlifeline.org/</u>

About: Nonprofit organization which provides information about teen mental health and a free, 24/7 hotline with trained counselors **Contact**: 602-248-TEEN (8336), <u>Media@teenlifeline.org</u>

Name: White Mountain Counseling

Website: <u>http://www.whitemountaincounseling.org/home.html</u> About: Local nonprofit that provides counseling services in Show Low. Contact: (928) 532-3238

PARENTING SUPPORT

Name: Arizona Child Care Resource and Referral Website: <u>https://www.azccrr.com/</u> About: Provides information about child care and financial assistance for children Contact: 1-800-308-9000

Name: Arizona Department of Child Safety

Website: <u>https://dcs.az.gov</u>

About: State agency that provides information about parenting, family services, fostering, adoption, etc.

Contact:

For issues or concerns with a DCS case: 1-877-527-0765 For interest in fostering or adoption: 877-KIDS-NEED-U (1-877-543-7633) Help for current foster parents and kinship caregivers: call 1-877-543-7633 and select option 3

Name: Head Start

Website: https://headstartprograms.org/

About: Free federal program that provides educational, social, and medical support to children (up to age 5) from low income families

Contact: See <u>https://headstartprograms.org/arizona_head_start.html</u> for a list of local Head Start centers

Name: Living Hope Centers

Website: https://livinghopecenters.org/

About: Nonprofit religious organization providing free pregnancy testing, classes on parenting and other topics, and help with housing pregnant women in need **Contact**: See <u>https://livinghopecenters.org/contact</u> for local contact information (in Show Low,

Springerville, & Whiteriver)

Name: National Parent Helpline Website: <u>https://www.nationalparenthelpline.org/</u> About: Provides free, confidential emotional support and guidance to parents and other caregivers Contact: 1-855-4A PARENT (1-855-427-2736)

SENIOR SUPPORT

Name: Alzheimer's Association

Website: <u>https://www.alz.org/</u>

About: Provides information and resources for Alzheimer's disease and other dementia Contact: 1-800-272-3900 (Helpline)

Name: Arizona Attorney General Resources for Seniors

Website: https://www.azag.gov/seniors/resources-for-seniors

About: Government department which provides information about care facilities, legal services, government programs, and more for seniors

Contact: <u>Communityservices@azag.gov</u>, 602-542-2123 or 1-800-352-8431 (outside Phoenix and Tucson)

Name: Arizona Commodity Senior Food Program

Website: <u>https://des.az.gov/services/basic-needs/food-assistance/az-commodity-senior-food-program</u>

About: Government program providing food assistance for adults aged 60+ Contact: 1-855-432-7587 (Arizona Department of Economic Security)

Name: AARP Foundation Website: <u>https://www.aarp.org/aarp-foundation/</u> About: Nonprofit charity which helps seniors (50+) with food, housing, medical care, and other issues Contact: 1-800-775-6776

Name: Northern Arizona Council of Governments Area Agency on Aging Website: <u>https://nacog.org/aaa/</u> About: Provides help for seniors (60+) and their caregivers with attendant care, food, utility

bills, Medicare, and more **Contact**: 1-877-521-3500

Name: Seniors Matter

Website: <u>www.seniorsmatter.com</u>

About: Similar to AARP, provides resources, posts, and information related to older adults. **Contact:** See website for details.

VETERAN SUPPORT

Name: US Department of Veteran Affairs

Website: <u>https://www.va.gov/</u>

About: Provides a lot of helpful information concerning education, healthcare, employment, housing, and other benefit services to veterans. Through this website you can access and manage your benefits and health care.

Contact: 1-800-698-2411

Name: Veterans Crisis Line

Website: https://www.veteranscrisisline.net/

About: The Veteran Crisis hotline serves Veterans, their families and their friends and helps you recognize signs of a crisis so that you can reach out for support or help someone get the support they need. They provide free, confidential, 24/7 emotional support via phone or chat with trained crisis counselors.

Contact: Call 988 and press 1 at prompt, Text chat: text 838255 Online chat: <u>https://www.veteranscrisisline.net/get-help/chat</u>

Name: Make the Connection

Website: https://www.maketheconnection.net/

About: Provides an array of information about common issues faced by veterans, such as a death in the family to retirement and aging. Watch, read or listen to veterans share their stories and learn of ways to show your support to other veterans in need.

Contact: https://www.maketheconnection.net/resources/ (for help finding local resources)

Name: NPC Veteran Services

Website: https://www.npc.edu/veteran-services

About: Learn about veteran benefits NPC students can receive while taking classes and earning a degree. You will find support and information for NPC students who are veterans and their dependents.

Contact: (928) 524-7469

Name: VetJobs Website: <u>https://www.vetjobs.org</u> About: Organization that helps current and former members of the military find jobs and receive employment training Contact: askus@vetjobs.org, 877-696-7226

Name: Hopi Veterans Services

Website: https://www.hopi-nsn.gov/tribal-services/hopi-veterans-services/

About: Tribal agency provides assistance to Hopi & Tewa current and former military members and their families for healthcare and benefits. They are dedicated to helping their veterans improve their heath and their quality of life. Contact: (928) 734-3461

Last Updated November 13,