Student Overview of Financial Aid Student Portal



IF the student chooses to use the menu option to select which task(s) to open then only the task(s) for that specific option will open.



Here you can see the student has SAP Appeal task for 2021-2022 and 2022-2023. The student can simply click on a 'tile' to open up the task to see the form and instructions.

Every student who completes a FAFSA must submit a copy of their high school completion document and this task will appear in 'Other Documents'.

Per Federal Dept of Education regulations a student MUST have completed high school to be eligible for Federal Title IV financial aid.

The high school completion document can be a high school diploma, official high school transcript, GED certificate or GED scores, or official home school transcript.

Official high school or home school transcripts must have the following:

- Courses and grades for 9th 12 must be listed on the official transcript
- Signature of the high school Registrar or high school official with title
- Date of graduation
- Information that identifies the student on record DOB and SSN

The student can click on 'Other Documents' to see what task(s) he/she needs to complete.



Students selected for Verification will have task assigned as well.



The student must open each task to access the forms and instructions.

≡		StudentForms
Ê	Needs Action	Verification > 2022 - 2023 Verification
	Verification	2022 - 2023 Verification
*	Appeals	One or more new tasks have been added. 04/14/2022 10:47:24 AM
	Other Docs	
-	Activity	below is the list of items the Office of Financial Aid needs you to complete for the financial aid verification process. Click on any section to view the detailed list of requirements.
1	Contact Us	> Defaulted Loans
		> Independent Verification Form

Once the student clicks on a task the instructions for the task will appear.

Verification > 2022 - 2023 Verification	
2022 - 2023 Verification	
One or more new tasks have been added. 04/14/2022 10:47:24 AM	×
Notification His	<u>story</u>
Below is the list of items the Office of Financial Aid needs you to complete for the financial aid verification process. Click on any section to view the detailed list of requirements.	_
✓ Defaulted Loans	
Your student loan history indicates that one or more of your federal student loans is in a default status or fraudulent loan status. This issue must be resolved for you to become eligible to receive any federal student aid.	_
Your Student Aid Report (SAR) provides the contact information for the holder of your defaulted or fraudulent loan. You may also view your entire student loan and grant history by logging into https://studentaid.gov/ . In the My Aid section, you will be able to determine at which school you have defaulted loans as well as find the contact information for the holder of each loan, which you can use to contact the holder of the loan to resolve the issue with the loan(s).	
You must upload proof that all defaulted or fraudulent loans are in satisfactory standing. You can do so by obtaining a clearance letter for each loan in a default or fraudulent status.	
It is always best to contact the holder of the loan directly to discuss your available options.	
O Upload Default Clearance Letter(s)	
Submit	

Some task will require a student to **'upload'** document that he or she either scans to a folder on a computer or takes a picture with their phone to use and upload.

Once the student clicks on the Upload button the next screen will appear if the document is saved to a computer.

Open								-
🗧 🔶 🐘 📩 > This PC	> Desktop > O	Inboarding			5 V	🔎 Search Onl	poarding	A* ta ta Ga
Organize 👻 New folder						8	- 1 0	i Forms
CL-Connect-ma ^ Onboarding Tony OneDrive - Campr This PC 3 DObjects	01 life_cycle	02 studentforms	03 campuscommun icator	04 scholarshipunive rse	05 scholarshipunive rse_1	And the second s	marriage certificate	
 Desktop Documents Downloads Music 							0	section to view the detailed list of requirements.
Fictures Videos								
i Network								tus. This issue must be resolved for you to become eligible to receive any federal student aid.
File name:	default clearance	e letter				All files Open	Cancel	y also view your entire student loan and grant history by logging into <u>https://studentaid.gov/</u> . In the My Aid section, you will be able to determine at to contact the holder of the loan to resolve the issue with the loan(s).
	It is always be	st to contact the h	berautted of fraudu	directly to discuss y	your available optic	g. Tou can uo so by	y obtaining a cleara	nce letter for each loan in a default or fraudulent status.

Example below displays a document uploaded from a computer.



Once the student is sure the document is clear and readable then the student will click on 'Use'.

Document Preview		×
		1
	Your document was added to the task. Would you like to add another page?	
	+ Ad	d Page(s)

If the student has more than one document to 'upload' then the student can choose '+Add Page(s)'

If the student is selected for Verification the student must complete the form and provide any supporting documents requested.

Verification > 2022 - 2023 Verification	
2022 - 2023 Verification	
One or more new tasks have been added. 04/14/2022 10:47:24 AM	×
	Notification History
Below is the list of items the Office of Financial Aid needs you to complete for the financial aid verification process. Click on any section to view the detailed list of requirements.	
> Defaulted Loans	✓
Independent Verification Form	
You were selected for a process called verification. You will need to verify certain information you reported on your application. In order to do so, you will need to complete this web form. Depending on your responses, you may see a section.	additional steps added to complete this
O 2022-2023 Independent Verification Web Form	⊘ Fill Out
	Submit

After clicking on the Verification task, the form opens with instructions that should be read to make sure the form is completed correctly the first time. Click on **Fill Out** to open the Verification Web Form.

ion.	, , , , , , , , , , , , , , , , , , , ,							
2022-2023 Independent Verification Web Form @								⊮ Fill Out
Download					Date	Filled Out		
2022-2023 Independent Verification Web Form.pr	±				0	4/14/2022		
								Ju Submit
ntion > Tasks > Indonendant Verlömtion Form								
dependent Verification Form								
Demographics Household Review & Sign	Demograpi First Name: NOLAN	hics						
Return to Student Tasks	Last Name: GRAYSON Phone: (999) 999-9999							
ependent Verification Form								Cont
Demographics Household Review & Sign	Household List below the peopl 1. The student.	le in the student's house	hold. Include:					
Return to Student Tasks	3. The student's 3. The student's 4. Other people 5. For any house June 30, 202	s or spouse's children if t if they now live with the shold member who will t 3, include the name of th	he student or spouse will student and the student be enrolled at least half tin e college.	provide more than I or spouse provides ne in a degree, diplo	nalf of their support from July : more than half of their suppor oma, or certificate program at a	1, 2022, through June 3 t and will continue to p in eligible postseconda	30, 2023, even if the cl rovide more than half ry educational institut	hildren do not live with the student. of their support through June 30, 20: tion any time between July 1, 2022, a
	First Name	Last Name	Relationship	Age	College/Institution	At Least Half Time	Supported More Than 50%	
		GRAYSON	self	37	Desert Canyon University	٥		
	NOLAN							

Click on **Continue** to complete each section of the form.

The student and/or parent must sign the form either E-Sign or print the form, sign, and then upload to complete the task.

Student's Signature		Date
Spouse's Signature (optional)	2	Date
	- E-S	ign Password 🛛
	Opt	out of E-Sign 🛛 NO
Part		

Only task parent's will be able to see are the task that require a parent's signature.



Once you see the option to **Finish** the form is complete. You must click on **Finish** to comlete the task.

>	Independent Verification Form	 ✓
		Finish

If the student has more than one tile showing on their main page then the student must click on each one to complete all steps of the task.



The student can also view any type of activity on their account and has several options to view either **User Activity**, **Communications**, **Logins**, and **All** to view all activity.

E	StudentForms									
Needs Action	Activity									
Verification	, ((()))									
Appeals	Category: User Activity 🔻									
Other Docs	Date and Communications	User 🔻	Category T	Event	Transaction					
Activity	04/14/2(Logins	Nolan Grayson	User Activity	Submitted all tasks for 2022 - 2023	2022 - 2023 Verification Transaction 1					
Contraction	04/14/20 Notifications	Nolan Grayson	User Activity	Completed Independent Verification Form	2022 - 2023 Verification Transaction 1					
Contact Us	04/14/2022 11:14 AM	Nolan Grayson	User Activity	Uploaded 2022-2023 Independent Verification Web Form	2022 - 2023 Verification Transaction 1					
	04/14/2022 11:13 AM	Nolan Grayson	User Activity	Completed Defaulted Loans	2022 - 2023 Verification Transaction 1					
	04/14/2022 11:13 AM	Nolan Grayson	User Activity	Uploaded Default Clearance Letter(s)	2022 - 2023 Verification Transaction 1					
	04/14/2022 10:49 AM	School User	User Activity	Tasks for 2021 - 2022 were approved	2021 - 2022 SAP Appeal Transaction 1					
	04/14/2022 10:48 AM	Nolan Grayson	User Activity	Submitted all tasks for 2021 - 2022	2021 - 2022 SAP Appeal Transaction 1					
	04/14/2022 10:48 AM	Nolan Grayson	User Activity	Completed SAP Appeal	2021 - 2022 SAP Appeal Transaction 1					
	04/14/2022 10:48 AM	Nolan Grayson	User Activity	Uploaded Supporting Third Party Documentation 1	2021 - 2022 SAP Appeal Transaction 1					
	04/14/2022 10:48 AM	Nolan Grayson	User Activity	Uploaded SAP Request Form	2021 - 2022 SAP Appeal Transaction 1					
	н 4 1 2 н н 10	 items per page 								

The student can click on 'Contacts' to view the NPC Financial Aid Office's contact information.



The student can call or send an email to request an appointment to meet with the student to go over their financial aid documents and to ask any questions concerning their financial aid offer. This appointment can be in person, over the phone, or a ZOOM meeting.

Call: (928)524-7318

Email: <u>financialaid@npc.edu</u>

Fax: (928)524-7319

Please provide the following information:

- your NPC Student ID number
- the semester you have a question about
- a good contact number

Northland Pioneer College Financial Aid Office is here to help you succeed in completing your financial file and we look forward to working with you.

