Classified Administrative Staff Organization (CASO)

-Year in Review-

Who are we and what do we do?

Day in the Life of TAS Staff

Technology Advancement & Support Mission Statement: Technology Advancement and Support is to investigate and incorporate the newest technologies available that have potential benefits in the College's efforts to assist students in the successful completion of their educational goals, and the continual support and maintenance of those technologies.

- New communication applications
  - Online help desk
- Made email more accessible
- 19 high schools connected to NPC (and remote)

- Office 365- FREE for students
  - Essential workers ☺
- New online student application
- New Technology Policies and Procedures

Successes

- To encourage student success and services, and decrease student frustration CASO has:

  - Kept the front offices managed and running smoothly (in person) throughout the pandemic

  - Continued and implemented major projects and undertakings

  - Raised money and granted $500 scholarships to 3 students this semester

- To follow NPC's belief of Lifelong Learning, staff continue to take classes, webinars, and attend virtual conferences

Meeting the challenges

- Working from home has staff: surpassing isolation, increased personal expenses, overcoming barriers for connecting with students and the rest of the college, and transforming home spaces to functional work spaces

- To continue student success during the pandemic, staff have learned many new programs including (but not limited to) Zoom, Slack, Jabber, SharePoint

A "Thanks" from CASO

- We would like to add our voices to the FA and college's executive leadership in support of a pay increase of 5% for fiscal year 2022

- We appreciate the board's support in all of our endeavors to better our communities and the lives of our students

- We also appreciate the board's continuous support and show of appreciation to NPC faculty, staff, and executive team