## Mission

Northland Pioneer College provides educational excellence that is affordable and accessible for the enrichment of communities across northeastern Arizona.

## Vision

NPC continually responds to the needs of our communities by cultivating generations of learners. By 2030, NPC will transform lives by advancing student success and socio-economic well-being through a spirit of innovation, partnership, and creative problem-solving.

## **Values**

Integrity ◆ Inclusion ◆ Civility ◆ Adaptability ◆ Access

### Mentimeter

# What can we do to help our student Alex to be sucessful?

Make multiple options for accessing learning opportunities accessible.	Make enrollment easy	Get to Alex where she is, both literally and figuratively.
Understand Alex's educational goals and match as many resources that are available.	Connect them with a college team: a short list of actual people they can go to who will help them with whatever issue they may be facing	Develop a strong relationship in which Alex's goals, context learning needs, and interests are known and followed by a caring college person.
What are Alex's goals; barriers; what is already completed	Fix our registration issues	Fully understand Alex's situation and obstacles
Prioritize Alex's needs. She's the reason we are here.	Don't make assumptions about students.	Successful in what?
Proactive outreach for unfinished applications and class difficulty	require that the student meets with an academic advisor	Provide high-quality, interactive instruction that engages Alex in critical thinking.
dentify how Alex learns best.	Bridging the digital divide, providing clear degree/career pathways and scaffolding, and equitable inclusive learning experience (Wei)	appeal to his interest with relevant programs and course offerings

make information about registration and courses and areas of interest easily accessible

We must fix our Jenzabar/MyNPC problem above all else!!!

follow up with the student

First we must identify what success is to her. Once we know where she wants to go, or what target she wants to hit, we can then identify how to best support her.

What is Alex studying?

What are Alex's Interests? Help Alex determine what his career goals are (why is he coming to college?). Connect Alex with staff, faculty, and other students to create a sense of community.

Make sure she/he is oriented to the college and connected with an advisor, has the tools he needs (technology) and knows how to use them, can get into Moodle and access courses, and knows who her/his faculty is.

Identify what motivates/drives Alex

Make our enrollment process easier.

Ensure systems at the college work well together so that Alex is able to navigate from advisement to registration to graduation.

Helo student determine goals or interest

suggest they complete financial aid

Identify goals, help layout a plan to achieve those goals, support Alex along the way, identify barriers and help to reduce those barriers.

Give him 100% support

Get a student app so students can interact with us and get auestions answered faster and easier!

make application process seamless and simple

Ask Alex what is success to Alex

Make multiple learning formats accessible to Alex.

Make sure she/he is oriented to the college and connected with an advisor, has the tools she/he needs (technology) and knows how to use them, can access the LMS and knows who her/his faculty are.

Meet Alex where she is, both literally and figuratively. Don't expect her to come to us.

1. Provide clear degree/career pathways and scaffolding: 2. Bridging the digital divide; 3. Providing equitable, inclusive learning experience

Focus on Alex's needs. She's the reason we are here.

Have him assigned to a faculty mentor who works with Alex's progress toward his pathway goal. The faculty member will check in with Alex at the beginning, and toward the end of the semester.

Make sure Alex is oriented to the college and connected with an advisor.

Make sure Alex has the tools (technology) necessary and knows how to use them.

evaluate transfer transcripts within 2 days

Assure that Alex can access his/her courses and connect with faculty.

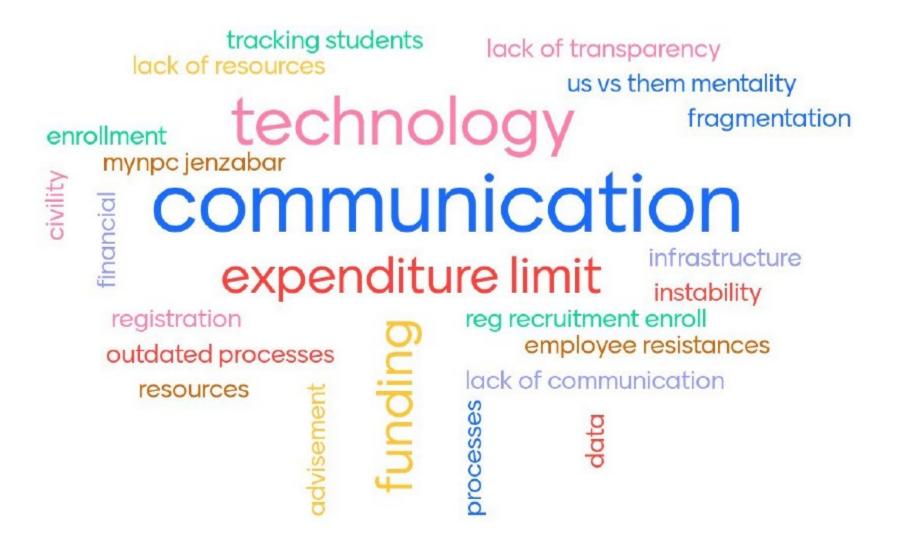
Collaborate with Alex to develop goals and identify a safety net.

#### Mentimeter

## What are the 3 greatest NPC strengths in achieving its vision?



Mentimeter



# What are the four top areas NPC has to advance on to reach its vision?

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easy of access recuitment community relationships human capital investment meet students needs reg and enrollment issues collaboration succession planning registration funding arowth mindset stable leadership expenditure limit fix communication student startup civil discourse resource allocation effective communication technology course offerings administrative stability clear strategy and goals tas support solve registration issues enrollment strategy and g innovations strategic prioritization ecruitment shared governance resource allocation align hire more employees registration process