

Northland Pioneer College
Title III Conference Form

Name: Mark Vest **Position:** VP Student Services, NPC
Conference Title: Best Practices in Student Services Online Conference **Date:** 6/15-17/2005
Conference Location: Lisle, Ill

Please describe the purpose of attending this conference and list the Title III Goals and Objectives that are supported by attending this conference.

Purpose was to gain better understanding of best practices and procedures related to online delivery of student services. Supports all goals and objectives in the Title III grant related to distance/online delivery of Student Services.

Please write a one page summary of information gained at the conference that relates to the stated goals and objectives and how this information will be applied to completing these goals and objectives.

1. Development of online student services will adhere to best practice models learned at conference.
2. Methods of service delivery will take into account the "4 stage" model of site development communicated at the conference.
3. Actual implementation of online student service processes will model best practices learned at conference.
4. Methods of monitoring, improving, and updating online student services delivery will follow best practice models learned at conference.