## Mission: NPC creates, supports and promotes lifelong learning.

## INITIATIVE & PRIORITY WORK SHEET

| Goal Responsible (GR) Person:   | Overall Responsible (OR) Person:   |                                       |  |  |   |   |  |  |  |
|---|--|---------------------------------------|--|--|---|---|--|--|--|
| YEAR 1: GOALS   | RESOURCES  |                                       |  |  |   |   |  |  |  |
| Description of Assigned Goals   | Needed College Resources   | Operational<br>Budget<br>Requirements | Capital Budget<br>Requirements               | Challenges or<br>Barriers  | Can<br>Complete In 1<br>Year? (if<br>no, move to year | List any unexpected barriers<br>encountered during<br>implementation:   |  |  |  |
| Analysis of content split between and focus of public website and MyNPC | Staff time (IS, Student Services, Admin<br>Services, Instruction)  | NA                                    | NA   | Finding adequate<br>work time;<br>achieving<br>consensus on goals<br>and focus | Y   |   |  |  |  |
| Redesign of public website  | See separate MPR Ops plan document<br>for this goal  |                                       |  |  | Y   |   |  |  |  |
|   |  |                                       |  |  |   |   |  |  |  |
| <u>YEAR 2</u> : GOALS   |  |                                       | Why were these goals NOT included in year 1? |  |   |   |  |  |  |
| Redesign of MyNPC web portal  | See separate MyNPC Ops plan<br>document, likely not forthcoming until<br>hire and orientation of VPAS is<br>completed. |                                       |  |  |   | This goal needs significant HR<br>and VPAS input, those<br>positions are currently vacant.<br>Also, IS resources are limited<br>and will be focused on other<br>projects in Year One. |  |  |  |
| <u>YEAR 3</u> : GOALS   | GOALS RESOURCES  |                                       |  |  |   | Why were these goals NOT included in year 1 or 2?   |  |  |  |
|   |  |                                       |  |  |   |   |  |  |  |
| Approval Signatures and Date  |  | Goals suggested t                     | to be deleted or pla                         | ced on the "Opportu  | nity Board." (Ad                                      | ld brief rationale - leave blank if none)   |  |  |  |
| GR:   |  |                                       |  |  |   |   |  |  |  |
| GR Supervisor:<br>OR:   |  |                                       |  |  |   |   |  |  |  |
| Un.   | 1  | L                                     |  |  |   |   |  |  |  |

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## **OPERATIONAL PLAN**

This form is ONLY completed for year 1 goals. List goals in order of importance, 1 being top priority.

| Department Name VPLSS  |   |   | Fiscal Year of Execution: 2016-2017           |  |  |  |   |  |  |  |
|------------------------|---|---|---|--|--|--|---|--|--|--|
| GOAL<br>#              | SUPPORTS<br>STRATEGIC<br>PLAN #   | GOAL DESCRIPTION  | # OF STEPS<br>TO<br>COMPLETE<br>GOAL          | DEADLINE   | ASSIGNED TO  | RESOURCES<br>NEEDED  | MEASUREMENT OF<br>COMPLETION  |  |  |  |
| 1                      |   | Evaluate, rewrite, and redesign college technology<br>platforms, including MyNPC and the public website,<br>focusing on improving usability, simplicity, and<br>efficiency. | Multiple,<br>for each of<br>at least 3<br>GRs | Will be<br>accomplished<br>in steps, with<br>public<br>website<br>occurring<br>first. Intent to<br>complete<br>public<br>website no<br>later than<br>Mid 2017. | VPLSS,<br>assistance<br>from<br>Marketing<br>Director, IS<br>Director,<br>VPAS | Staff resources from<br>affected areas. Each<br>goal area will list<br>specific resources. | Launch of each software redesign.<br>Measurement of user satisfaction<br>with each launched software<br>redesign. |  |  |  |
|                        | GOAL JUSTIFICATION  |   |   |  |  |  |   |  |  |  |
|                        | Public website needs to updated to meet modern technology requirements and user expectations. Hobson's Starfish software system must be implemented to meet<br>requirements of PASS system. MyNPC needs redesign/rethink to meet user expectations. |   |   |  |  |  |   |  |  |  |
| DETAIL OF ACTION STEPS |   |   |   |  |  |  |   |  |  |  |
| GOAL                   | Time Estimage   |   |   |  |  |  |   |  |  |  |
| · · · ·                | Step 1         Have all affected groups define their view of MyNPC and website focus  |   |   |  |  |  | 1-Oct-16  |  |  |  |
| Step 2                 | Step 2         Have all affected groups define what content from their areas should be in each tech area  |   |   |  |  |  | 1-Nov-16  |  |  |  |

 Step 2
 Index an anceced groups define what content non-areas should be incedenteed areas
 1400-10

 Step 3
 Convene meeting of representatives from all groups
 Nov-16

 Step 4
 Conduct series of discussions to achieve consensus or agreement on focus and contact of public website and MyNPC
 Nov-16

SPASC APPROVAL? APPROVAL DATE: