## NPC Mission Survey

1. I know NPC's mission.			
		Response Percent	Response Count
True		97.1%	133
False		2.9%	4
	answered question		137
skipped question		1	

2. Our mission statement is:			
		Response Percent	Response Count
Northland Pioneer College creates, supports and promotes lifelong learning.		93.4%	128
Northland Pioneer College serves the common good by assuring and advancing quality higher learning.		2.2%	3
Northland Pioneer College creates accessible, effective, and affordable environments for teaching and learning for our communities.		4.4%	6
	answere	ed question	137
	skippo	ed question	1

3. NPC's mission documents are clear and articulate publicly NPC's commitments.			
		Response Percent	Response Count
Strongly disagree		2.2%	3
Disagree		0.7%	1
Agree		56.0%	75
Strongly agree		39.6%	53
Don't know		1.5%	2
	answere	ed question	134
	skippe	ed question	4

4. NPC is effectively implementing its mission.			
		Response Percent	Response Count
Strongly disagree		0.0%	0
Disagree		2.2%	3
Agree		70.6%	96
Strongly agree		27.2%	37
Don't know		0.0%	0
	answered question		136
skipped question		2	

5. NPC recognizes the diversity of its learners and communities.			
		Response Percent	Response Count
Strongly disagree		0.7%	1
Disagree		3.7%	5
Agree		54.4%	74
Strongly agree		39.7%	54
Don't know		1.5%	2
	answered question		136
	skippe	ed question	2

6. Understanding and support for the mission pervade the organization.			
		Response Percent	Response Count
Strongly disagree		0.0%	0
Disagree		8.1%	11
Agree		67.6%	92
Strongly agree		21.3%	29
Don't know		2.9%	4
answered question		136	
skipped question		ed question	2

7. Decisions within NPC are made with the best interest of students in mind.			
		Response Percent	Response Count
Strongly disagree		1.5%	2
Disagree		8.1%	11
Agree		57.8%	78
Strongly agree		31.1%	42
Don't know		1.5%	2
	answered question		135
	skippe	ed question	3

8. Decisions in my area are made with the best interest of students in mind.			
		Response Percent	Response Count
Strongly disagree		1.5%	2
Disagree		7.5%	10
Agree		45.9%	61
Strongly agree		44.4%	59
Don't know		0.8%	1
	answered question		133
skipped question		5	

9. The governance and administrative structures of NPC support collaborative processes that enable NPC to fulfill its mission.			
		Response Percent	Response Count
strongly disagree		0.7%	1
Disagree		8.1%	11
Agree		56.3%	76
Strongly Agree		30.4%	41
Don't know		4.4%	6
	answered question		135
	skippe	ed question	3

10. Budgeting priorities indicate that NPC values lifelong learning.			
		Response Percent	Response Count
Strongly disagree		1.5%	2
Disagree		7.6%	10
Agree		61.1%	80
Strongly agree		26.0%	34
Don't know		3.8%	5
answered question		131	
skipped question		7	

11. NPC upholds and protects its inte	grity.		
		Response Percent	Response Count
Strongly disagree		0.7%	1
Disagree		3.0%	4
Agree		62.7%	84
Strongly agree		32.8%	44
Don't know		0.7%	1
	answere	ed question	134
	skippe	ed question	4

12. Please provide examples of how you help NPC fulfill its mission.		
	Response Count	
	95	
answered question	95	
skipped question	43	

Please provide examples of how you help NPC fulfill its mission.

Respondents, "Response Date", "Response Text"

1,8/22/2008 3:38:00 PM,"Help Students use computers"

2,8/22/2008 3:58:00 PM, "Take care of the students, staff, and faculty"

3,8/22/2008 3:58:00 PM, "Support student learning"

4,8/22/2008 6:47:00 PM, "support students"

5,8/22/2008 6:48:00 PM, "sudent interets"

6,8/22/2008 6:48:00 PM,"We publicise all of NPC accomplishments and help bring in new students."

7,8/22/2008 6:48:00 PM, "being the fore front when assisting students, in customer service"

8,8/22/2008 6:49:00 PM, "Registering students into classes which helps them continue their educational career."

9,8/22/2008 6:50:00 PM,"support my students in their learning"

10,8/22/2008 6:50:00 PM,"I teach higher level thinking every chance I get."

11,8/22/2008 6:51:00 PM,"I help answer students questions and direct them to classes Etc. I also help keep an eye out for problems."

12,8/22/2008 6:51:00 PM, "service to the college, students and communities"

13,8/22/2008 6:51:00 PM,"By speaking to organizations about NPC and what it has to offer."

14,8/22/2008 6:51:00 PM,"I attempt to treat every person who comes to our office like they are the most important person NPC will serve that day. I also encourage everyone I know to take classes."

15,8/22/2008 6:52:00 PM,"Provide my students with the education they need to succeed."

16,8/22/2008 6:53:00 PM,"I work in the Rec/Reg office and provide information dealing with registration questions and help students and staff."

17,8/22/2008 6:53:00 PM,"Educating the community."

18,8/22/2008 6:53:00 PM,"By being a role model and leading the way."

19,8/22/2008 6:54:00 PM,"I provide good customer service."

20,8/22/2008 6:55:00 PM, "Teaching classes and taking more classes to assist in my personal lifelong learning."

21,8/22/2008 6:56:00 PM,"Promotes continuing education

Creating classes of special interest

Recruting students"

22,8/22/2008 6:57:00 PM,"By providing equal access to NPC's education."

23,8/22/2008 6:57:00 PM, "get student feedback"

24,8/22/2008 6:58:00 PM, "cooperate with all departments;; provide services for students online"

25,8/22/2008 6:59:00 PM, "Updating computer access at the centers and campuses"

26,8/22/2008 7:00:00 PM,"I am dedicated to helping support and serve the needs of our customers to fullfill their lifelong learning goals."

27,8/22/2008 7:00:00 PM,"Hpel ithe comunitty"

28,8/22/2008 7:00:00 PM,"I raise money. I raise awareness. I collaborate with the community."

29,8/22/2008 7:00:00 PM,"by providing good customer service and getting involved in my community to express thier needs from NPC"

30,8/22/2008 7:02:00 PM, "Try to provide as many classes as possible to as many people as possible"

31,8/22/2008 7:02:00 PM,"By providing quality education to my students and participating in activities relating to shared goverance."

32,8/22/2008 7:02:00 PM,"One time this guy came and needed help. So I said, Let me help you with that lifelong learning. He smiled. I'm not really sure which adjective to use for the smile, but I'm clear on the noun."

33,8/22/2008 7:03:00 PM,"By staying in the loop and always helping to improve communication lines."

34,8/22/2008 7:04:00 PM, "By providing a proper learning environment for teaching the construction trades."

35,8/22/2008 7:05:00 PM,"My children attended and graduated NPC."

36,8/22/2008 7:05:00 PM,"We offer classes which both young students (children's theatre camp) and older students through White Mountain Belles (for example) can take in Music, Theatre, and dance."

37,8/22/2008 7:06:00 PM,"I feel that I help NPC by showing the public that we are willing to help them in any possible."

38,8/22/2008 7:06:00 PM, "Serve on committees and do my job!"

39,8/22/2008 7:07:00 PM,"provide WBE to inmates"

40,8/22/2008 7:07:00 PM,"many class offerings"

41,8/22/2008 7:08:00 PM,"1. I help students with goal setting.

2. I help students with GED testing.

3. I help students understand basic reading, writing, and math concepts"

42,8/22/2008 7:08:00 PM,"Assist staff in job duties which help them provide better service to students"

43,8/22/2008 7:09:00 PM,"Try to give the best possible training and istruction possible using the most up to date material and current equipment"

44,8/22/2008 7:11:00 PM,"I do my best with my responsibilities when I teach"

45,8/22/2008 7:11:00 PM,"I encourage me students to continue their education past their degree program here."

46,8/22/2008 7:12:00 PM,"i promote learning in my community and i am a lifelong learner myself"

47,8/22/2008 7:12:00 PM,"encourage our students"

48,8/22/2008 7:14:00 PM,"I provide excellent customer service to all I serve. I try to make sure my staff also provide excellent customer service."

49,8/22/2008 7:14:00 PM,"Our departments goals start with customer service, within our organization and out to the students and patrons. We are continually trying to improve our services and resources!"

50,8/22/2008 7:15:00 PM, "Modes of learning.

Area it serves.

Reaches out to all types of learners."

51,8/22/2008 7:16:00 PM,"NPC is collaborating with the Petrified Forest NP to host the Western Association of Vertebrate Paleontologists meeting in 2009"

52,8/22/2008 7:16:00 PM,"I always put the students' interests first trying to keep the student happy and satisfied."

53,8/22/2008 7:16:00 PM,"come towork everyday"

54,8/22/2008 7:18:00 PM,"I teach at the college and I am involved in the community"

55,8/22/2008 7:19:00 PM,"Helping others"

56,8/22/2008 7:21:00 PM,"By supporting student learning"

57,8/22/2008 7:21:00 PM,"supporting students in thier learning needs."

58,8/22/2008 7:22:00 PM,"I promote life long learning by helping students choose the course of study that will help them achieve lifelong goals"

59,8/22/2008 7:22:00 PM,"I try to promote the College in a positive light whenever I can."

60,8/22/2008 7:24:00 PM,"assisting students with their accounts"

61,8/22/2008 7:25:00 PM,"Provide confortable learning invironment for learning."

62,8/22/2008 7:25:00 PM,"every decision I make relating to my assignments are made with the best intereat of NPC in mind."

63,8/22/2008 7:25:00 PM,"via the time and commitment taken toward offering education to those in extreme rural areas"

64,8/22/2008 7:26:00 PM, "By treating my students as guest, and helping them prepare for life. Fostering a positive can do attitude"

65,8/22/2008 7:26:00 PM, "Face to face contact with students; take program to students; provide a variety of leaqrning options; advise as necessary wherever students are located; keepa abreast of current happenings in the field; keeping ""visible"""

66,8/22/2008 7:27:00 PM,"Extend learning to communities"

67,8/22/2008 7:27:00 PM,"Try to assist students in a way that is respectful and give them the kind of service I would appreciate."

68,8/22/2008 7:28:00 PM, "Help students gain lifelong learning through technology resources."

69,8/22/2008 7:28:00 PM, "Informing public of NPC activities, and opportunities."

70,8/22/2008 7:29:00 PM,"I put out flyers in the community and surrounding areas and using word of mouth to communities to come in to register. Helping the student in all the ways possible."

71,8/22/2008 7:29:00 PM,"I share my knowledge and skills with students in hopes that they can use these things to create better lives for themselves."

72,8/22/2008 7:30:00 PM, "Facilitate staff, faculty and student access to the data and tools they need to suceed at NPC."

73,8/22/2008 7:32:00 PM,"Provide service to students to aid them in fulfilling their educational goals."

74,8/22/2008 7:32:00 PM, "Libraries offer resources to students, staff, faculty and community members.

Library staff assists customers with research.

NPC libraries offer resources that can be accessed from any Internet computer."

75,8/22/2008 7:32:00 PM,"I can help NPC fufill it's mission by helping other staff and faculty do their jobs."

76,8/22/2008 7:33:00 PM,"I instruct students who by their chosen profession are lifelong learners and I empasize this to them. I encourage them to become familiar with resources for learning so they can continue to use these throughout their careers. I also encourage all students to continue education. I try and give every student multiple resources, and the idea that there are new and varied resources being produced."

77,8/22/2008 7:34:00 PM, "Attending to individual student's needs by assessing the completion progress of degrees and certificates. Assess individual challenges and needs."

78,8/22/2008 7:34:00 PM,"I do my job! I constantly think of ways to improve my work process and to save NPC money!"

79,8/22/2008 7:35:00 PM, "Provide instruction at a lower cost to students."

80,8/22/2008 7:36:00 PM, "Being open to a wide diversity of student and instructor needs. Also including the community in many activities within our department."

81,8/22/2008 7:36:00 PM,"I am 100% student focused!"

82,8/22/2008 7:36:00 PM, "recruit & teach students. support instructors. represent npc in the service area and at state meetings"

83,8/22/2008 7:37:00 PM,"Provide the best instruction that I can"

84,8/22/2008 7:37:00 PM, "help students to obtain their educational goals by facilitating their application to the nursing program."

85,8/22/2008 7:38:00 PM,"I try and help every student whenever they have questions. I also help each of the faculty in my division whenever possible. I try to keep my office professional looking so when any public members come to NPC they have a good impression."

86,8/22/2008 7:39:00 PM, "Mentoring students, meeting/greeting the public at events"

87,8/22/2008 7:39:00 PM,"extra time with students, alerting courses to provide appropriate needs, interacting with my student population"

88,8/22/2008 7:52:00 PM,"We promote learning throughout the area using various means that demonstrate a commitment to lifelong learning" 89,8/22/2008 8:22:00 PM, "Market NPC every chance I have when talking with someone about where I work."

90,8/22/2008 8:24:00 PM,"I prepare students for college level classes. These students would not be able to take college level classes if I did not help them. By helping these students, I also improve my community."

91,8/22/2008 8:34:00 PM, "facilitate learning

problem solve for students"

92,8/22/2008 8:34:00 PM,"I do what ever needs to be done. Making sure the students have what they need,"

93,8/22/2008 8:40:00 PM,"I TREAT EVERYONE WITH THE UTMOST RESPECT AND DO ALL I CAN TO HELP THEM!"

94,8/22/2008 8:45:00 PM, "Schedule classes, pay instructors, listen to student problems, faculty concerns & needs, promote NPC to friends outside the college, figure out how to help colleagues and make things work better."

95,8/22/2008 8:49:00 PM,"market NPC at every opportunity; come to work every day, and look forward to it; encourage high school students to further their education on a regular basis; go NPC!"